


















CARRIERS	SERVICES	CLAIMS SUBMISSION DEADLINE		
		<small>*Claims' standard processing time is 30-60days, but can take longer depending on the carrier</small>		
		DAMAGED	LOST/MISSING	SERVICE FAILURE
	Ground	21 Calendar days from delivery date	90 Calendar days from delivery date	We do not qualify for any service failure
	2 Day			
	Standard Overnight			
	Priority			
	International Economy			
	International Priority			
	International Priority Express			
	First Overnight			
	Ground	Concealed: 21 Calendar days from delivery date	90 Calendar days from delivery date	We do not qualify for any service failure of ground service
	Express	Noticeable: 30 Calendar days from delivery date		15 Calendar days from Original delivery date for other service levels
	Express 9am			
	Express 10:30am			
	Standard	60 Calendar days from delivery date	90 Calendar days from delivery date	We do not qualify for any service failure of ground service
	Ground			
	3 Day Select			
	Expedited			
	Saver			15 Calendar days from Original delivery date for other service levels
	Express			
	2nd Day Air			
	Next Day Air			
	Priority Express Letter/Parcel	30 Calendar days from delivery date	30 Calendar days from delivery date	We do not qualify for any service failure
	Economy Express			

CARRIERS	SERVICES	CLAIMS SUBMISSION DEADLINE		
		DAMAGED	LOST/MISSING	SERVICE FAILURE
	Priority Courier	60 Calendar days from delivery date	60 Calendar days from delivery date	We do not qualify for any service failure
	Xpress Post			
	Expedited			
	Regular			
	Small Packet			
	Air Parcel Intl			
	Surface Parcel			
	Expedited Parcel USA			
	Ground	60 Calendar days from delivery date	90 Calendar days from delivery date	We do not qualify for any service failure of ground service
	Select			
	Express			
	eCom			15 Calendar days from Original delivery date for other service levels
	Economy Select International (ESI) Export	30 Calendar days from delivery date	30 Calendar days from original delivery date	We do not qualify for any service failure for ESI & Worldwide Express
	Express Worldwide			
	Express 12pm			
	Express 10:30am			
	Express 9am			14 Calendar days from ship date for other service levels
	Canada Post	60 Calendar days from delivery date	60 Calendar days from delivery date	We do not qualify for any service failure
	PBX	30 Calendar days from ship date	30 Calendar days from ship date	We do not qualify for any service failure
	Lightweight			

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	eShipperX	60 Calendar days from delivery date	60 Calendar days from delivery date	We do not qualify for any service failure
	First Class Mail	90 Calendar days from ship date	90 Calendar days from ship date	7 Calendar days from scheduled delivery date.
	Priority Mail			
	Ground	60 Calendar days from delivery date	60 Calendar days from date FO receives shipment	We do not qualify for any service failure
 <small>Powered By Propulsio par</small> 	Standard	14 Calendar days from delivery date	21 Calendar days from ship date	We do not qualify for any service failure
	Priority			
	Next Day			
 All LTL	All LTL	Within 24 hours from delivery date concealed damage	30 Calendar days from original delivery date	We do not qualify for any service failure
		Up to 30 Calendar days if noted on the BOL		
	Global Mail Parcel Standard	90 Calendar days from ship date	90 Calendar days from ship date	We do not qualify for any service failure
	Global Mail Parcel Priority			
	Economy	21 Calendar days from delivery date	90 Calendar days from delivery date	We do not qualify for any service failure